



ATSOURCE ENTRY SCHEME RULES

VERSION 01

AUG 2021

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DEFINITIONS

- AtSource Entry supplier:** has signed the OSC at time of contract and annually thereafter
- AtSource Entry product:** any material for resale from AtSource Entry suppliers
- Non-AtSource product:** material from suppliers that have not signed the OSC or whose signature has expired
- Direct Supplier:** supplier with whom Olam has a supply agreement
- Indirect Supplier:** supplier that has no supply agreement with Olam but whose product enters Olam’s supply chain
- On-pack claims:** any text, logo, narrative, etc. positioned on pre-consumer (B2B) or consumer facing (B2C) product packaging
- About-product communications:** any text, logo, narrative, etc. used to describe a product other than on its packaging, including but not limited to: in-store merchandise; shelf-edge labels, (online) marketing materials, product specs, procurement documentation
- Origin:** country of agricultural production

ATSOURCE ENTRY SCHEME RULES VERSION 1

This document outlines the customer offer and the requirements for Olam businesses to market AtSource Entry products.



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OLAM ATSOURCE

Olam developed AtSource as one of the key initiatives to support delivery of its sustainability commitments. AtSource is Olam’s revolutionary sustainability insights platform for agricultural supply chains, purposefully created to demonstrate social and environmental impact and drive change for farmers, communities and ecosystems.

The offer is structured in three tiers:



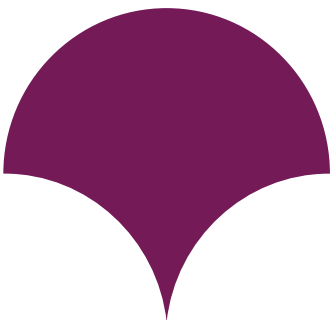
AtSource

Provides country level social and environmental risk profiling and average country-specific environmental footprinting data processed through the AtSource Calculator, which can be accessed through AtSource digital dashboard. It also confirms supplier engagement with the Olam Supplier Code (OSC), Olam’s minimum requirements for responsible sourcing.



AtSource+

Provides economic, social and environmental footprinting data and metrics directly linked to our customer’s supply chains. Dedicated sustainability checklists evaluate status on core topics to resolve or mitigate common risks. AtSource+ aims to drive sustainability improvements through partnerships and programmes supported by customers.

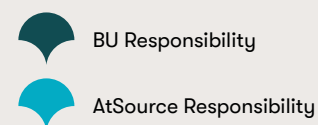


AtSource∞

Offers customers the possibility to co-create programmes to deliver transformational impact at scale, regenerating the social and natural landscapes in which farmers live and work. It reflects leading thinking on the importance of landscape level initiatives to address complex sustainability challenges in specific geographies.

ATSOURCE ENTRY REQUIREMENTS

AtSource Entry can be offered by any Olam supply chain meeting requirements.



OLAM SUPPLIER CODE

The Olam Supplier Code (OSC) outlines what Olam expects of direct suppliers in relation to social and environmental governance. The Code supports Olam's goal of socially responsible, economically viable and environmentally sustainable raw material procurement.

Olam businesses are responsible for the following:

- Olam business heads, operational managers, and procurement roles who engage with suppliers must undergo training on the OSC and achieve a pass rate via the online training course.
- AtSource Entry product shall be sourced from direct suppliers who have signed the OSC or committed to equivalent Codes or Rules. This indicates their commitment to meeting OSC requirements; communicating the contents to their employees; and making indirect suppliers and sub-contractors aware of the Code and its meaning.
- The OSC must be signed by an authorised Olam representative when the first contract is agreed with the supplier, and must be reviewed and re-signed by both parties annually.
- The Olam business origin team must maintain records of supplier OSC signatures alongside product volumes sourced annually from each supplier.
- In recognition of practical challenges in meeting suppliers for OSC engagement, businesses may exceed the 12-month period if they can demonstrate a commitment to meet the suppliers within a timeframe not exceeding 3 months after deadline.



2.2 PRODUCT CONTROLS

Only product sourced from suppliers that have signed the OSC can be sold as AtSource Entry. All other material is classed as non-AtSource product.

Olam businesses are responsible for the following:

- AtSource Entry product must come from suppliers who have signed the OSC.
- AtSource Entry product must be kept separate from product coming from suppliers who have not signed the OSC. This requirement applies at all steps in the supply chain from Olam taking ownership of the product until handover to customer.
- It is permitted to mix AtSource Entry product from different suppliers or origins, as long as there is no mixing with non-AtSource product.
- If at least 90% of product entering the first Olam facility comes from suppliers who have signed the OSC, segregation controls are not needed at that site. All output coming from a site meeting these requirements can still be sold as AtSource Entry.
- From point of entering Olam supply chain until handover to customer, where AtSource Entry product is at risk of being mixed with non-AtSource product the Olam business shall determine if segregation controls are needed and implement accordingly.
- Records must be maintained by the business origin team to demonstrate volumes sourced from AtSource Entry suppliers against total volumes sourced.



Requirements for product handling and segregation – Example

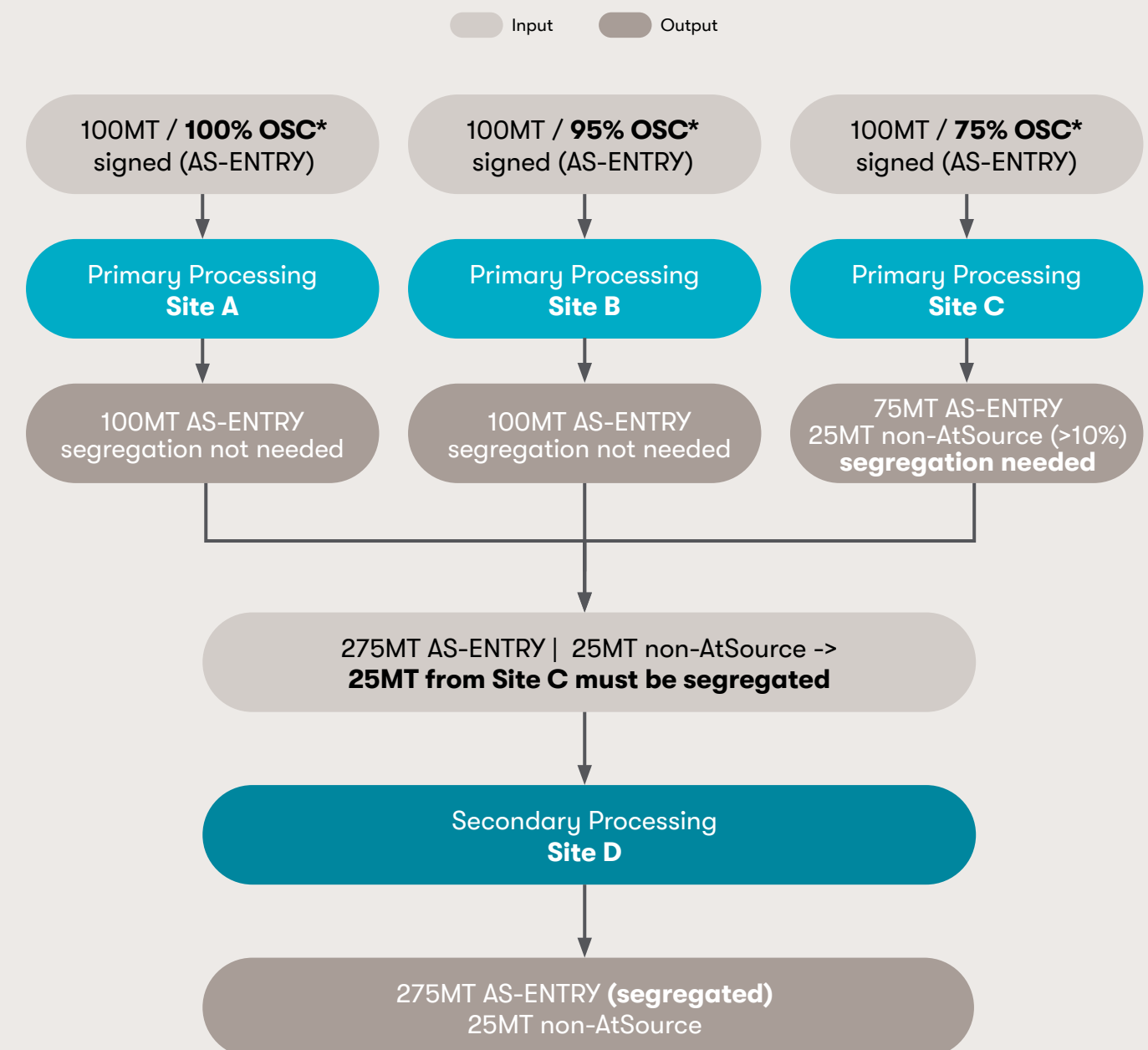


Illustration of supply chain segregation requirements:
Site are permitted to have maximum 10% of any product mix from non-AtSource suppliers (i.e., who have not signed OSC).

* Only products sourced from suppliers that have signed the Olam Supplier Code (OSC) can be sold as AtSource Entry

When **minimum 90%** of volume entering the first Olam facility is from suppliers who have signed the OSC, 100% volume can be classed as Entry.

2.3 ENVIRONMENTAL FOOTPRINT

The purpose of Entry Footprints is to provide the customer with a country level footprint for the specific product based on (average) third party data of the product they purchase. AtSource team is responsible for creating the Environmental Footprints.

The Entry footprint includes Agriculture and Transport and may include Processing data where relevant. In some cases, the Entry Footprint may represent the raw product, but the customer buys a processed product. For example, for cocoa powder the customer may see a cocoa bean Entry Footprint.

The Agriculture data comes from third party sources, including FAO; Ecolnvent; World Food LCA Database; published journals, etc. Where no data can be found we liaise with experts within our business to find accurate origin data. Source of data used are compiled and available on request.

Where possible processing data is taken from third party sources such as Ecolnvent. In many cases this is not possible, so we take an average of Olam data.

Transport data is provided from the centre of origin where a product is grown, to the capital city of the country where delivered. The route is assumed, and routes are taken from Google Maps and seadistances.org. Emission factors for transport type is taken from Ecolnvent.

AtSource+ differs to AtSource Entry by using primary data at all three stages.

PURCHASE SUMMARY

Environmental Impact summary for this purchase:

Volume (Tonnes)
10

Product
Cocoa beans

Country
Côte d'Ivoire

Destination
Belgium

Distance:
7,168 kilometres



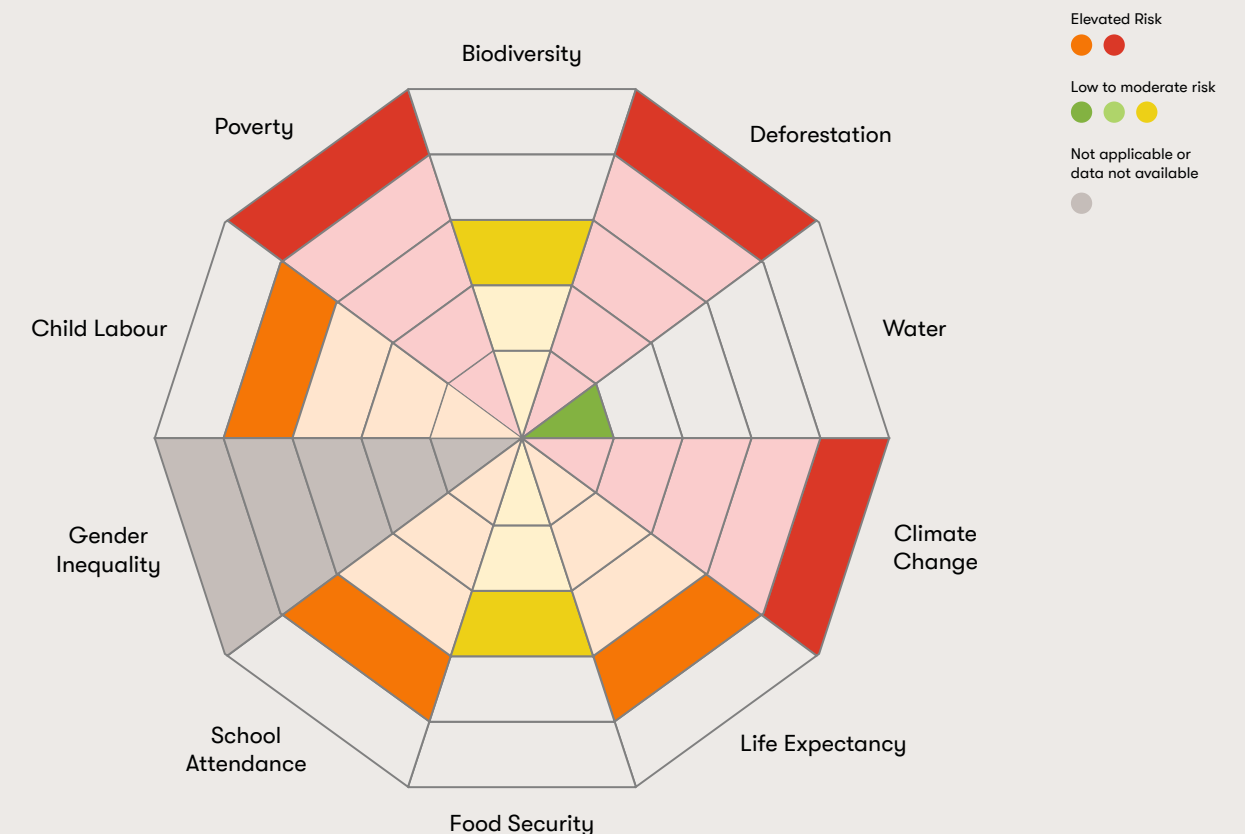
2.4 RISK PROFILES

AtSource Entry provides country-level social and environmental risk profiles to assist customers in determining the likelihood of issues existing in certain supply chains. These also inform discussions with Olam suppliers to improve awareness and provide advice on how to pro-actively avoid and mitigate recognized risks.

The central AtSource team is responsible for maintaining Risk Profiles.

- Risk data is collected from credible sources such as WRI, UNICEF, UNDP.
- Olam CR&S team determine thresholds to indicate elevated or low to moderate risk.
- Spider diagrams are generated to give a snapshot of the most common risks and their prevalence in each country where Olam operates.
- Risk profiles are updated annually or when source data is refreshed.

Risk Profiles – Example



2.5 COMMUNICATION AND CLAIMS

Communications relating to AtSource Entry product must be credible, accurate and clear.

Business to Consumer claims are not permitted and no logo or brand is available for AtSource Entry product.

A claim is any text or narrative used to describe or promote AtSource Entry product; AtSource Entry suppliers; or the supply chain requirements associated with AtSource Entry product.

Olam businesses are responsible for the following:

- 'On-pack' claims are not permitted for AtSource Entry product, this applies equally to bulk product (B2B) and consumer packaging (B2C).
- 'About product' communications can be made within a Business to Business context (B2B) but must not be consumer facing (B2C).
- Any claims that are materially different from those outlined below should be authorised by the AtSource team:
 - Product comes from an AtSource Entry supplier / supply chain.
 - Product is sourced from suppliers that have committed to the Olam Supplier Code.
 - Product meets AtSource Entry sourcing requirements.

3 SANCTIONS IN THE EVENT OF NON-COMPLIANCE

In the event of a business not complying with these requirements the following steps will be taken:

- Any supply chain not meeting these requirements will be removed from AtSource Entry and stopped from selling product with an AtSource Entry claim.
- Appeals against such decisions will be considered by the AtSource team who retain final decision-making authority.





AtSource is Olam's revolutionary sustainability insights platform for agricultural supply chain, purposefully created to demonstrate social and environmental impact and drive change for farmers, communities and ecosystems.

AtSource provides customers with a single view across their supply chain sustainability parameters, as well as with insights into how to influence these elements for the better. Corresponding farmer and impact stories are also available on the customer portal.

The end-to-end metrics, action plans and corresponding narratives can be used by customers to meet sustainability requirements, build brand trust and confidence, report on sustainability initiatives and transform supply chains.



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